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July 21, 2003

Attorney Docket No.: 14066-011001 / 2002P00234 US01; 2002E00290 US

Mail Stop Patent Application

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Presented for filing is a new patent application claiming priority from a provisional patent application of:

Applicant: DAVID CHENG HU, CHARLES NELSON, TIM LANDVOIGT,
JAMES TARVER, and CLARIBEL CHAN

Title: BUSINESS SOLUTION MANAGEMENT (BSM)

Enclosed are the following papers, including those required to receive a filing date under 37 CFR §1.53(b):

	<u>Pages</u>
Specification	115
Claims	6
Abstract	1
Declaration	5
Drawings	58

Enclosures:

— Postcard - 2.

Under 35 USC §119(e)(1), this application claims the benefit of prior U.S. provisional application 60/397,320, filed July 19, 2002.

Basic filing fee	\$750
Total claims in excess of 20 times \$18	\$198
Independent claims in excess of 3 times \$84	\$0
Fee for multiple dependent claims	\$0
Total filing fee:	\$948

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A check for the filing fee is enclosed. Please apply any other required fees or any credits to deposit account 06-1050, referencing the attorney docket number shown above.

If this application is found to be incomplete, or if a telephone conference would otherwise be helpful, please call the undersigned at (858) 678-5070.

Kindly acknowledge receipt of this application by returning the enclosed postcard.

Please send all correspondence to:



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Respectfully submitted,

A handwritten signature in black ink, appearing to be 'Alexander C. Chen', written over a horizontal line.

Alexander C. Chen
Reg. No. 45,591
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